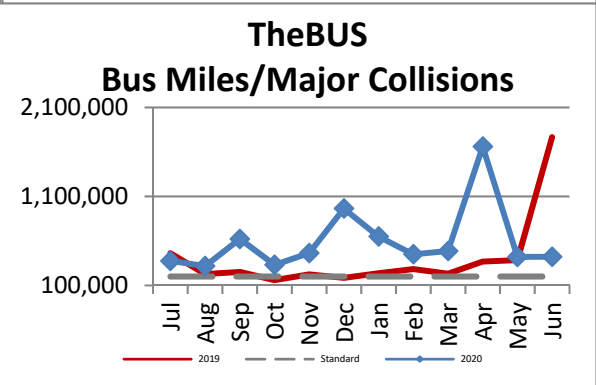
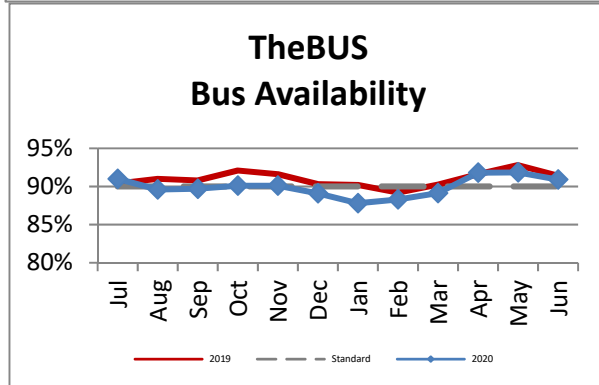
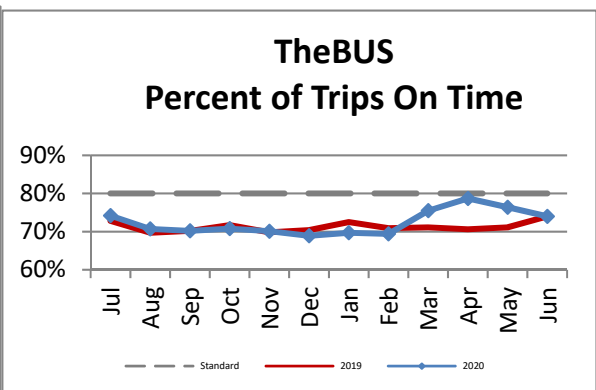
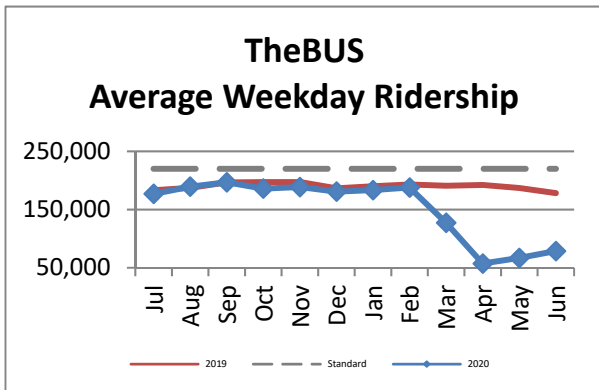


**Oahu Transit Services - Fixed Route  
Monthly Performance Report  
For the Month Ending June FY 2020**

Key Performance Indicators (KPI)	June FY 2020	June FY 2019	Percent Change	YTD for FY2020	YTD for FY2019	Percent Change	Goals
Total Monthly Ridership	2,155,894	4,700,514	-54.13%	49,085,150	61,140,545	-19.72%	
Average Weekday Ridership	78,713	178,214	-55.83%	151,620	189,944	-20.18%	220,000
Percent of Trips On Time	74.0%	74.0%	0.0%	72.4%	71.2%	1.15%	80%
Bus Availability	90.9%	91.4%	-0.5%	89.9%	91.0%	-1.02%	90%
Bus Miles/Major Collisions	421,853	1,767,006	-76.13%	597,030	398,688	49.75%	200,000
Preventable Accidents/Million Miles (rolling 12 Months)				1.91	1.53	24.84%	3.00
Bus Miles/Mechanical Road Calls	10,416	10,097	3.16%	11,101	11,336	-2.07%	10,000
Spare Ratio	66.36%	19.60%	46.76%	33.57%	20.19%	13.39%	>20%
Percent of Inspections Completed On Time	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	98%
Percent Maintained Pullouts	99.80%	98.61%	-0.20%	98.79%	99.18%	-1.21%	100%
Cost per Hour	\$132.39	\$133.46	-0.80%	\$135.14	\$129.42	4.42%	\$120
Cost per Trip	\$8.28	\$3.75	120.76%	\$5.43	\$3.43	58.53%	\$2.50
Cost per Mile	\$10.57	\$9.97	6.03%	\$10.03	\$9.52	5.41%	
Farebox Recovery	9.34%	23.44%	-14.10%	20.07%	26.28%	-6.21%	30%
Trips per Hour	15.99	35.59	-55.07%	29.36	38.00	-22.75%	48
Trips per Mile	1.28	2.66	-51.97%	2.19	2.78	-21.41%	
Passenger Miles per Revenue Hour	90.20	209.24	-56.89%	145.24	208.46	-30.33%	250
Average System Speed	13.25	12.52	5.83%	12.77	12.72	0.35%	
Percent Complete in 30 Days (Customer)	96.00%	98.00%	-2.0%	95.00%	97.17%	-2.2%	
Complaint Rate (Complaints per 100,000 trips)	20.92	9.70	115.64%	13.85	9.21	50.38%	10



Oahu Transit Services - Fixed Route  
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